

## Role play script - telephoning a guest house (GH).

- GH Hello, Whitesands Guest House.
- You *Say when you want to go & ask if they have any rooms*
- GH Yes, we do have vacancies for those dates.
- You *Ask how much it is for the room*
- GH We charge £26 per person per night in July.
- You *Ask if that includes breakfast*
- GH Yes, that includes a full English breakfast.
- You *Ask if the room has a bath or shower*
- GH Yes, all the rooms are ensuite. They have showers, but not baths.
- You *Ask if any rooms have a sea view*
- GH We have a special room with a sea view and a small balcony, but that one is £30 per person per night.
- You *Say which room you will have*
- GH How many nights will you be staying?
- You *Tell them how many nights you want and the dates.*
- GH Can you send a deposit of £20?
- You *Say you will, and ask if they do packed lunches*
- GH Yes, we do them for £4. What time do you expect to arrive?
- You *Give an arrival time*
- GH Good, see you soon then. Goodbye.